Privacy Statement

Our privacy policy was last updated on 09/12/2022

The privacy policy describes our policies and procedures on the collection, use and disclosure of your information when you use the services and tells you about your privacy rights and how the law protects you.

We use your personal data to provide and improve our service. By using our services you agree to the collection and use of your information in accordance with our privacy policy.

Privacy Policy

Last Updated: 09/12/2022

This privacy policy explains the information collection, use and sharing practices of Wilson Real Estate.

Unless otherwise stated, this policy describes and governs the information collection, use and sharing practices of Wilson Real Estate with respect to your use of our website <u>www.wilsonrealestate.co.uk</u> and the services we provide.

Before you use or submit any information through or in connection with the services, please carefully review this Privacy Policy. By using any part of the services you understand that your information will be collected, used and disclosed as outlined in this policy.

Our principles

Wilson Real Estate has designed this policy to be consistent with the following principles;

- Privacy policies should be human readable and easy to find
- Data collection, storage and processing should be simplified as much as possible to enhance security, ensure consistency and make the practices easy for users to understand
- Data practices should meet the reasonable expectations of users

Information we collect

We collect information in multiple ways, including when you provide information directly to us; when we passively collect information from you, such as from your browser or device; or from third parties.

Information you provide directly to us

We will collect any information you provide to us. We may collect information from you in a variety of ways, such as when you: (a) create an online account, (b) make a purchase, or (c) contact us or provide feedback. This information may include but is not limited to, your name, email address, phone number, mailing address, payment information and your geographic location.

Information that is automatically collected

We may automatically collect certain information about the computer or devices (including mobile devices or tablets) you use to access the services.

Using your information

To contact you by email, telephone calls, SMS, or other equivalent forms of electronic communication, such as a mobile application's regarding updates or informative communications related to the functionalities, products or contracted services, when necessary or reasonable for their implementation

Retaining information

The company will retain your information only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your information to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

Consents

Your consent to this Privacy Policy followed by your submission of such information represents your agreement to this transfer.

Security of your information

The company will take all steps reasonably necessary to ensure that your information is treated securely and in accordance with this Privacy Policy and no transfer of your personal data will take place to any other organisation.

The security of your information is important to us, but remember that no method of electronic storage is 100% secure. While we take every step to protect such information, we cannot guarantee its absolute security.

Deleting your information

You have the right to request deletion of your information that we have collected about you.

Disclosure of your information

Under certain circumstances, the company may be required to disclose your information, if required to do so by law or in response to valid requests by public authorities (e.g. a court or a government agency).

Other legal requirements

The company may disclose your information in the good faith/belief that such action is necessary to:

- Comply with a legal obligation
- Protect and defend the rights or property of the company
- Prevent or investigate possible wrongdoing in connection with the service
- Protect against legal liability

Updates

We may update Our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are updated.

Contact Us

If you have any questions about this Privacy Policy, You can contact us on 01304 447418 or by visiting our website at www.wilsonrealestate.co.uk